

Quality Policy

ITAG Valves Engineering GmbH

The quality policy of ITAG Valves Engineering GmbH is based on the following principles:

1. Customer Focus

Ultimately, our customers determine the success and long-term viability of our company. Our objective is therefore to reliably meet or exceed our customers' tasks, requirements, and expectations to ensure sustainable success for both parties.

2. Supplier Relationships

We regard our suppliers as strategic partners who make a significant contribution to our quality and delivery performance.

To ensure long-term and cooperative partnerships, we work together with our suppliers to continuously optimize the exchange of information within our business processes.

3. Quality and Continuous Improvement

We are committed to quality and to the continuous improvement of our processes and products. By defining and implementing quality objectives, we aim to increase efficiency, enhance customer satisfaction, and strengthen our competitiveness.

4. Leadership and Responsibility

Unser Führungsauftrag besteht darin, eine Kultur des Bewusstseins für das Qualitätsmanagementsystem zu schaffen, dessen Verständnis zu fördern, seine Aufrechterhaltung sicherzustellen und seine Notwendigkeit zu vermitteln.

5. Quality Policy and Strategic Orientation

With our quality policy, we pursue the goal of solving our customers' tasks using our expertise and ideas while fulfilling their requirements and expectations. We view changes in the market as opportunities for growth and strive to meet the future demands of our customers as well.

6. Resources

We place great importance on leading and informing our employees and providing them with the necessary resources. In addition, we equip them with the required knowledge and skills through appropriate training.

7. HSE (Health, Safety, and Environment)

Our objective is to comply with all applicable requirements related to occupational health and safety, operational safety, and environmental standards. In doing so, we ensure safe working environments in all areas of our operations.

Celle, 2025-12-10

O. Bittner
Geschäftsführung