

Quality Policy of ITAG Valves Engineering GmbH

The quality policy of ITAG Valves Engineering GmbH is based on the following principles:

1. Customer focus

Ultimately, our customers determine the success and continued existence of our company. We are therefore committed to meeting or exceeding our customers' requirements, wishes, and expectations to ensure long-term success for both parties.

2. Supplier relationship

We view our suppliers as strategic partners who play a key role in ensuring our quality and delivery capabilities.

To ensure a long-term, collaborative partnership, we work with them to optimize the flow of information within our business processes.

3. Quality and continuous improvement

We are committed to quality and to the continuous improvement of our processes and products. By setting and implementing quality objectives, we aim to increase our efficiency, enhance customer satisfaction, and improve our competitiveness.

4. Leadership and Responsibility

Our leadership responsibility is to foster a culture of awareness regarding the quality management system, promote understanding of it, ensure its maintenance, and communicate its importance.

5. Quality Policy and Strategic Direction

Through our quality policy, we aim to use our expertise and innovative ideas to address our customers' challenges and meet their requirements and expectations. We view market changes as an opportunity for further growth and are committed to meeting our customers' future needs.

6. Resources

It is important to us to guide and inform our employees and provide them with the necessary resources. In addition, we equip them with the relevant knowledge and skills through training.

7. HSE (Health Safety Environment)

The financial success of our company is closely linked to the health of our employees.

We are therefore committed to creating and maintaining safe and healthy working conditions, as well as conducting regular occupational health examinations to prevent work-related injuries and illnesses. In close cooperation with the employers' liability insurance association, we analyze sources of danger and systematically minimize or eliminate risks. Through regular instruction and training on occupational health and safety, we ensure compliance with legal regulations and official requirements.

Workplace safety can only be achieved through teamwork. That is why we actively involve our employees in decision-making.

An important factor in this regard is the continuous improvement of our entire management system.

Celle, 2026-05-29


O. Bittner
Management